

Hatch Community



Car Scheme

WELCOME TO HATCH COMMUNITY CAR SCHEME (HCCS)

Thank you so much for offering to be a driver with the HCCS! We have put together this **Driver Fact Sheet** for your guidance. Alongside the scheme's general Factsheet this contains all the important information you need to know as a driver.

GENERAL INFORMATION FOR DRIVERS

The co-ordinator will contact you as and when journeys are requested, usually with at least 48 hours notice. You have the absolute right to refuse a journey for any reason. If there are constraints (e.g. not weekends or after 6pm) you can let the co-ordinator know in advance to save time. In principle we don't put any constraints on what passengers can ask for, it all depends on whether a driver can be found prepared to do the journey. Direct bookings with drivers are discouraged as it can get messy but in any such cases the driver must be prepared to update the online trip list promptly.

Drivers should generally be prepared to wait up to 30 minutes at the destination for a return journey, and passengers are responsible for any parking costs.

There are free parking concessions at certain hospitals (Musgrove and Yeovil), please ask one of the committee for details.

Please ensure that a receipt is handed out to all passengers and you retain a duplicate. The receipt books will be provided to you by HCCS. If passenger has concessionary pass you must note number and expiry date on receipt.

Once the coordinator has put the driver and passenger in touch it is up to you to arrange the finer details.

FARE DETAILS

Since the scheme started, the elements of the chargeable fare have got quite complex. When the destination is standard, as listed in the fare table published in the parish magazine then you simply charge the figure given (e.g. at the time of writing Taunton and Ilminster are £7). If you take a passenger who is entitled to a 50% concession this passenger will only pay you 50% of the journey and HCCS will pay you the remaining 50% on a quarterly basis. Please ensure to keep a record so you can claim this back.

Due to the recent pandemic emergency SCC have agreed to subsidise journeys by 100% for vulnerable people (including the over 75s) who are getting booster jabs. In this case you don't charge the passenger at all and will be reimbursed in full for the trip by the scheme.

For other destinations the base calculation is 45p per mile + £1 admin fee. The 45p figure is set by HMRC and insurance regulations. When calculating mileage you should include your full return journey, counting the distance you have to travel to the pick up and to return home. If the passenger needs a separate return journey because they need more time than 30 mins or the agreed wait time, it is a separate trip and should be calculated as such. Once you have the base calculation, to obtain the amount charged to the passenger the following needs to be applied:

EXAMPLE

Bus pass holder journey from Hatch to Yeovil Junction, recorded one-way mileage 23 miles (46 miles there and back)

Base amount: $0.45 \times 46 + 1 = 21.70$

Concession 50%: $21.70 / 2 = 10.85$

Max concession for a single journey = 5 (10 for a return), so charge is $21.70 - 5$

£16.70 charged to the passenger, £20.70 due to the driver: £4 reimbursed by scheme

FARE TABLE

- 1) Full fare based on 45 pence per mile plus £1 admin fee, with fixed price of £7 to Taunton or Ilminster
- 2) 50% off for bus pass holders, valid from 9.30am to 11pm Monday to Friday, and any time on Saturdays, Sundays and public holidays in line with rules as published <https://www.somerset.gov.uk/roads-and-transport/concessionary-bus-passes/>
- 3) Current funding also gives £1 off if full fare under £5, and £2 if over £5.

Illustrative rates table:

	Full Fare	Bus pass fare	Full Fare	Bus Pass Fare
			with Parish reduction (while funding lasts)	
Taunton	£7.00	£3.50	£5.00	£2.50
Ilminster	£7.00	£3.50	£5.00	£2.50
North Curry	£4.50	£2.25	£3.50	£1.75
Fivehead	£4.50	£2.25	£3.50	£1.75

PLEASE NOTE THAT YOUR PERSONAL DATA (CONTACT DETAILS) ARE HELD BY US FOR THE PURPOSE OF PROVIDING A COMMUNITY CAR SCHEME. WE MAY SHARE THESE DETAILS WITH THIRD PARTIES FOR THE PURPOSE OF PROCESSING. YOU HAVE THE RIGHT TO REVIEW, AMEND OR HAVE YOUR DATA DELETED BY CONTACTING hatchccs@gmail.com