

Hatch Community



Car Scheme

WELCOME TO HATCH COMMUNITY CAR SCHEME (HCCS)

07942 231145

The purpose of the scheme is to provide a transport service for people in Hatch Beauchamp and surrounding parishes. It is a not-for-profit organisation and is not intended to be a substitute for or in competition with public transport or taxi services. Under-18s are only taken if accompanied by another adult (the scheme may be able to help)

You must be registered as a member to use the scheme, however that may be done at the time you make your first booking, or in advance by contacting the scheme number or by email hatchccs@gmail.com

Journeys may be booked at least 48 hours in advance (except in emergencies), so as not to be seen to compete with taxi services and to allow time for a driver to be arranged. Unless it is an emergency you may call Mondays to Fridays 9am – 6pm or Saturday morning 10am – noon. If you are comfortable texting that is preferred and will be more efficient than leaving a voice message. Remember all trips are subject to availability and willingness of a driver to take it on, otherwise there is no restriction

In the case of return journeys, passengers will need to agree with drivers how long they are prepared to wait. If a longer time is needed, then you will have to book a separate trip (at additional cost) for the return. Drivers should generally be prepared to wait for 30 minutes, and passengers are responsible for any parking costs

Drivers will provide a receipt on request.

For concessionary pass holders, the fare is reduced by 50% - up to £5 for single journeys and £10 for return journeys between 9.30am and 11.00pm. As long as a valid pass issued by Somerset Council is recorded by the scheme, we are able to reclaim the difference from the council.

TO MAKE A BOOKING:

Call the coordinator on **07942 231145** Give the journey details and whether you have a concessionary pass.

If journey is on STANDARD JOURNEY LIST coordinator will quote price including £1 admin fee. **PLEASE NOTE YOU MAY HAVE TO BOOK AND PAY FOR A SECOND TRIP IF YOUR DRIVER CANNOT WAIT FOR THE TIME YOU NEED TO STAY AT YOUR DESTINATION.**

If not on standard journey list journey will be priced at £0.45 per mile + £1 admin fee

Coordinator will then put driver and passenger in touch to arrange finer details

All fares are payable to the driver in CASH at the end of the journey.

If you have a concessionary pass you must bring this with you to show the driver on request

PLEASE NOTE THAT YOUR PERSONAL DATA (CONTACT DETAILS) ARE HELD BY US FOR THE PURPOSE OF ADMINISTERING THE COMMUNITY CAR SCHEME. WE MAY SHARE THESE DETAILS WITH THIRD PARTIES FOR THE PURPOSE OF PROCESSING. YOU HAVE THE RIGHT TO REVIEW, AMEND OR HAVE YOUR DATA DELETED BY CONTACTING hatchccs@gmail.com